

## Community Champion

<b>Job title</b>	Community Champion
<b>Reporting to</b>	Healthwatch Manager
<b>Contract</b>	Fixed term – 12 weeks
<b>Hours</b>	4 hours per week
<b>Salary</b>	London Living Wage
<b>Location</b>	Brent, Westminster, Kensington & Chelsea
<b>Closing date</b>	25 October

We welcome applications from people with transferrable skills and qualities, and people with diverse employment histories and personal backgrounds.

### Healthwatch Brent, Westminster and RBKC

Healthwatch was set up in 2013 to champion the rights of health and social care users, and hold the health and social care system to account for how well it engages with the public.

**Healthwatch's remit covers all publicly funded health and social care services for adults and children.**

The Advocacy Project delivers Healthwatch Brent, Healthwatch Westminster and Healthwatch Kensington & Chelsea – three of 152 local Healthwatch organisations. We're building on the important work that's been done to date, while bringing new insights from the voices of seldom heard and hard to hear groups.



## About the role

This role is to visit local communities at hotspots such as food banks, food pantires, and community kitchens to share information about staying well over winter. You will need to be able to travel to engagement locations across Brent, Westminster and Kensington & Chelsea.



## Key responsibilities

- › Working with the Healthwatch Manager to understand key messages for the public to stay well over winter.
- › Visiting community locations to share resources and have conversations about winter wellness; sharing information about winter wellness in a way that is easily understood.
- › Gathering views about health and social care services from local community groups
- › Recording data including the number of people spoken to and information gathered, and sharing an accurate record of this data regularly with the Healthwatch Manager.
- › Taking into account people's diverse communication needs and personal viewpoints to have open and respectful conversations.

## General responsibilities

- › Keep to our policies, including health & safety, safeguarding and risk regulations.
- › Work to our mission, vision, and values.
- › Work flexibly to meet the needs of the service, in line with the changing local and national landscape and carry out other projects and tasks as needed.

## Person specification

### Essential

- › Friendly and confident communicator who is able to approach members of the public and initiate conversations.
- › Good local knowledge, with an understanding of the diverse community groups we work with across North West London.
- › Nonjudgmental, respectful and empathetic attitude.
- › Able to connect with a range of different community groups and individuals, and share information with them in a clear and supportive way.

### Desirable

- › The ability to speak an additional language would be a benefit for this role.

# Ready to apply?

## Being a Community Champion with Healthwatch gives you the chance to:

- › Make a difference to your local community by helping them to have a say about local health and social care services
- › Build your skills and knowledge within a friendly, supportive team
- › Be trained by Healthwatch experts
- › Gain experience for your CV
- › Meet new people

## All Community Researchers will receive:

- › An induction into Healthwatch
- › Ongoing training and support
- › Payment for time at London Living Wage

## You will be asked to:

- › Agree to have a full DBS check to carry out engagement work
- › Complete training
- › Commit to 4 hours a week for 3 months

## Closing date 25 October

To apply for the role, please send a brief statement outlining why you think you would be suitable for the role to [info@healthwatchbrent.co.uk](mailto:info@healthwatchbrent.co.uk)

**Winner of the  
National Advocacy Award for Equality & Diversity**